



# QUIET TIMES

**H**ello everyone! ¡Saludos a todos!

Welcome to the latest issue of Quiet Times – the Residential Sound Assistance Program and community update source.

We are excited about the New Year and the opportunities it will bring the Residential Sound Assistance Program to continue its involvement in the community. In this issue you will find updated information about the progress we have been making in Phoenix and Tempe as well as our community involvement during the holiday season. You will also learn what satisfied program participants are saying about their experiences during the sound insulation process.

In addition to the Program update, this issue also features the commemorative 1000th Home Celebration, Program Team Spotlight and updated information on the growth and future of the Central City South Community.

Thank you for your continued interest and support in the Residential Sound Assistance Program and welcoming us into your homes.

David Krietor  
Aviation Director

Sincerely,

David Krietor  
Aviation Director  
Phoenix Sky Harbor  
International Airport



## CENTRAL CITY SOUTH NEIGHBORHOOD

### SPOTLIGHT

"Central City South is a place we are proud to call home."  
CCS Focused Future Strategic Plan

The City of Phoenix and the community are working together to put into motion the vision and goals of The Central City South (CCS) Focused Future Strategic Plan. The overall plan of action includes community and economic development, housing, neighborhood safety and beautification. The vision of this plan is to strengthen the neighborhood's identity by establishing the area as a "Cultural Gateway", a revitalized area of Phoenix that celebrates its history and cultural diversity. The development of additional housing, services, retail, jobs, healthcare and education will sustain the neighborhood and lend support to the City of Phoenix economic well being.

One element of this plan, the HOPE VI Project for Matthew Henson housing, is moving right along. Recently, the Master Developer for the project who will lead the development teams was selected. The teams will be made up of architects, homebuilders, attorneys and nonprofit agencies including Phoenix Urban League and Chicanos Por La Causa. The HOPE VI Community Advisory Committee meets the first Tuesday of every month at various locations. For more information call the City of Phoenix, HOPE VI Office at (602) 534-3561.

The long awaited Wilcox Grant Park Boxing Club is scheduled to open its doors in March 2003! Thanks to the vision, dedication and hard work of Mary Rose and Earl Wilcox, the children of this community will have something they can enjoy for generations to come. This organized youth boxing program will provide stability and discipline to youth of the community.



City of Phoenix  
PHOENIX SKY HARBOR  
INTERNATIONAL AIRPORT

# PhoenixUPDATE

Presently, 1,014 residences have received sound insulation materials in the Phoenix area and an additional 351 homes are in the construction process.

Phoenix homeowners are calling and sending letters expressing their genuine satisfaction and happiness with the results of the improvements made to their home. Here is what some program participants have to say:

*"Residential Sound Assistance Program, they redid our house and we're very satisfied with the work they performed. They put in these nice windows, a heavy duty door and insulated our attic. It has cut down on the plane noise considerably. We were very happy with the workers, they were all very nice, left the place all clean and were very professional in their work."*

- Dale B. - Phoenix

## RESIDENTIAL SOUND ASSISTANCE PROGRAM TEAM SPOTLIGHT



Quiet Times is proud to present the Residential Sound Assistance Program Team. These are the members that have made the Program successful in your community by providing outstanding seamless customer service.

Currently, the Program Homeowner Representatives are in your community inviting interested residents to participate in the Program by conducting a door-to-door campaign as well as actively participating in public events throughout your community.

By conducting the door-to-door campaign and participating in public events the Residential Sound Assistance Program Team has successfully sound insulated 1,477 residences to date!

CONGRATULATIONS TEAM!



*"I have three houses in the neighborhood and I am so thankful to God for allowing these beautiful people to come and work in my houses. They did a wonderful job, and I'm so thankful for the inspector who was a very nice person, and the supervisor and all the workers. They're very nice people. And I give thanks to God for this program and I hope everyone can sign up for the program! I enjoyed having everyone at my house."* - Eva M. - Phoenix

**If you are a Phoenix homeowner who is interested in participating in the Residential Sound Assistance Program, please call 602-261-7950 for more detailed information.**

## The City of Phoenix Residential Sound Assistance Program Celebrated the Completion of the 1000th Home with Great-Grandmother Gessie Jacobs



On December 13, 2002, the Residential Sound Assistance Program Team thanked Mrs. Gessie Jacobs for embracing the Program as the 1000th home to receive sound insulating services.

The Residential Sound Assistance Program Team and a host of City officials brought a big 'Thank You' cake, flowers and a commemorative plaque for Mrs. Jacobs, whom graciously accepted them.

News Channel 12 was also at the celebration and featured Mrs. Jacobs on the evening newscast.

Quite a day for Mrs. Jacobs and for our own Residential Sound Assistance Program!

# TempeUPDATE

Tempe residents continue to enjoy the benefits of the Residential Sound Assistance Program. A total of 463 residences have received sound insulation materials and an additional 105 are in the construction process. Here's what some program participants are saying:

*"We just have to say that we love the program and we can hardly hear anything outside anymore. The workmanship is outstanding! We cannot say enough about the program!"*

- David and Virginia J., Tempe

*"We want to express our gratitude to the RSAP. They did a good job. They have a gentleman named Danny, the inspector, who responded to all of my questions and got me good answers and got the job done right. They did a fine job. Thank you."*

- Benny & Inez C. -- Tempe

**If you are a Tempe homeowner who is interested in participating in the Residential Sound Assistance Program, please call 602-261-7950 for more detailed information.**

## THE RESIDENTIAL SOUND ASSISTANCE PROGRAM

### Adopt-a-Home is a Big Hit!



Mrs. Cecil Carlton's home received a fresh coat of paint on December 14, 2002 compliments of volunteers from the Residential Sound Assistance Program and 21 student volunteers from the Desert Vista High School Movimiento Estudiantil Chicano De Aztlán (MECHA) Club.

Residential Sound Assistance Program's Dennis Runyan, Marita Wilson and Danny Teston assisted in coordinating the event along with the MECHA Club students.

By the end of the day the Carlton's home was ready to receive the holidays. Thank you to so many who gave up a Saturday to help a neighbor and share the Holiday spirit.

## Adopt-A-Class Brings a Smile to Wilson Elementary

Ms. Nancy Marinakos' fourth grade class celebrated the Holidays with the Residential Sound Assistance Program Team, who hosted a festive party on December 19, 2002 at Wilson Elementary.

Tasty treats and refreshments were the fare of the day and presents were given to each of the children.

Santa Claus was the guest of honor and wished everyone a happy Holiday season.



RSAP Homeowner Representatives are out in your community speaking to homeowners about the program and signing them up to participate! They are eager to answer any questions you may have! Please keep your eyes open as they are out there daily and will be ringing your doorbell soon!

**Are you eligible to receive RSAP Services?**



**Call a RSAP Homeowner Representative today at: (602) 261-7950. We are ready to serve you!**